



New Age
HSE Services

A New Age of
Health, Safety and Environment



Occupational Violence & Aggression

Occupational violence and aggression is a significant and complicated issue for healthcare, ambulance, police, fire brigade, reception and call centre services. There is no single solution to this problem. New Age HSE Services provide pragmatic end to end solutions that prepare you staff for this major risk.

- ✓ Full risk assessment and frameworks
- ✓ Bow tie analysis of risks
- ✓ Strategies, policy and procedures
- ✓ Behavioural plans
- ✓ Treatment plans
- ✓ Environmental design
- ✓ Code grey and black training
- ✓ De-escalation training
- ✓ Calm and restraint techniques
- ✓ Principles for managing physical aggression
- ✓ Interactive training

More Information
[Occupational Violence and Aggression](#)

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